



CONSUMER PROTECTION DIVISION

1 North University Drive, Box #302 • Plantation, Florida 33324 • 954-765-1700 • broward.org/consumer

Chauffeur's Code of Conduct

As an applicant for a Broward County chauffeur's registration, I am acknowledging that I am, and will be governed by the standards of conduct contained in the provisions of Section 22^{1/2} - 9A, Broward County Code of Ordinances. I acknowledge that the standards listed below are some (but not all) of the provisions contained in that section, and I am agreeing that I will conduct myself in accordance with all of the provisions of Section 22^{1/2}– 9A, placing a high priority on the standards listed below.

1. I will conduct myself in a professional and courteous manner, and I will maintain a neat appearance, whenever I perform public transportation services.
2. I will always drive safely and use defensive driving techniques for the protection of my passengers and the general driving public.
3. At all times, I will avoid the use of abusive language and the display of discourteous behavior toward passengers.
4. I will NOT talk on my cellular phone while transporting passengers, except in an emergency, and then only for the shortest possible time.
5. As the driver of a taxicab, I must have my chauffeur's registration on display in the vehicle in plain view of passengers whenever I operate that vehicle.
6. As the driver of a luxury limousine, luxury sedan, or transport van, I must have my chauffeur's registration in my possession whenever I operate the vehicle, and I must make the chauffeur's registration available for inspection.
7. I will use the most direct and economical route to a destination unless my passenger(s) instruct me to take another route or agree to my taking another route.
8. As the driver of a taxicab, I will not transport any passenger without turning on the taximeter in the vehicle. I will charge, and collect from, the passenger(s) only the exact amount shown on the taximeter.
9. As a driver of a luxury sedan, luxury limousine, or transport van I shall not solicit passengers for transportation service, or accept passengers for transportation service who have not made advance arrangements for such service.
10. At all times, I will cooperate fully in furnishing information (such as my chauffeur's registration, my driver license, my vehicle registration, or my daily manifest/trip sheet) to a Consumer Protection Division Inspector, a law enforcement officer, or an employee of any other lawfully authorized body.
11. If asked by a Consumer Protection Division Inspector, a law enforcement officer, or an employee of any other lawfully authorized body, I will sign any citation issued to me.
12. At no time shall I display hostile, aggressive, or inappropriate behavior toward any employee of the Consumer Protection Division, any law enforcement agency, or any other lawfully authorized body.