
ACAD RESET PROPOSAL

Broward County Board of County Commissioners Workshop
May 11, 2021



WHY WE'RE HERE

1. External review of ACAD operations

Hundreds of recommendations - Maddie's Shelter Medicine Program, Best Friends Animal Society, American Pets Alive!, Broward County Auditor

2. On December 10, 2020, response to Broward County audit

a. By July 24, 2021, proposal for a strategic plan reset

Proposed Reset Goal – Provide world class animal care

➤ Back to basics (started on day 1)

Transparency, Accessibility, Accountability

➤ Requires the whole community

b. Provide proposals to Board

c. Implement Board direction

FIRST HUNDRED+ DAYS

**TRANSPARENCY
ACCESSIBILITY
ACCOUNTABILITY**

Progress on the Audit

Recommendation		A - Implemented B - Under Review or Development	
#	Description	A	B*
Total		83	49
		63%	37%

*Seeking board direction, cost/complexity, prioritization

FIRST HUNDRED+ DAYS

Virtual Pet Shelter

**TRANSPARENCY
ACCESSIBILITY
ACCOUNTABILITY**

 **Pet Population**

 **Urgent Report**

Explanation of Terms

How to Adopt



Go

1. Primary Report

Actions



Species = 'Canine'



Pet Image

Pet Name

Status

Impound
No

Pet ID



Deacon

Available /At
Risk ?

K20-
174518

A2094046

FIRST HUNDRED+ DAYS

Shelter Dashboard

TRANSPARENCY
ACCESSIBILITY
ACCOUNTABILITY

Total Pet Intake

1,734

Total Pets Outcomed

1,532

Live Release Rate

87.1%

Live Outcomes / (Total Outcomes - Owner Requested Euthanasia)

Pet Intake Map (In Care)



FIRST HUNDRED+ DAYS

Focus on Operations

**BACK
TO
BASICS**

Washing &
Cleaning



Surgery



Feeding



FIRST HUNDRED+ DAYS

Focus on Operations

**BACK
TO
BASICS**

SNIP, RTF &
TNR



Volunteers



Managed Intake and
Diversion



FIRST HUNDRED+ DAYS

Focus on Operations

**BACK
TO
BASICS**

Adoptions by
Appointment



Shelter
Maintenance

Dog Walking



FIRST HUNDRED+ DAYS

Focus on Operations
Construction



Field
Services



**BACK
TO
BASICS**

Kitten
Season



FIRST HUNDRED+ DAYS

Focus on Operations

**BACK
TO
BASICS**



Pet Enrichment



Herd Health



Community Support

FIRST HUNDRED+ DAYS

Performance Recognized

**BACK
TO
BASICS**

Broward County Animal Care and Adoption Center

2400 SW 42nd St. Fort Lauderdale, FL

4.3 ★★★★★ 1,167 reviews



Blessed Warrior

7 reviews

★★★★★ a month ago

Amazing animal shelter. Great staff and very caring. I found a mom cat and her litter of 7 kittens under a big tree in the backyard of my rental. I do recommend this place. Thank you so much for the great service you're doing with the poor animals. Keep up the good work.



Like

FIRST HUNDRED+ DAYS

Animal Care Advisory Committee

- Three additional members
- More accessible meetings
- Will get Committee input on:
 - o Policies
 - o Programs
 - o Services
 - o Long-range plans

**BACK
TO
BASICS**

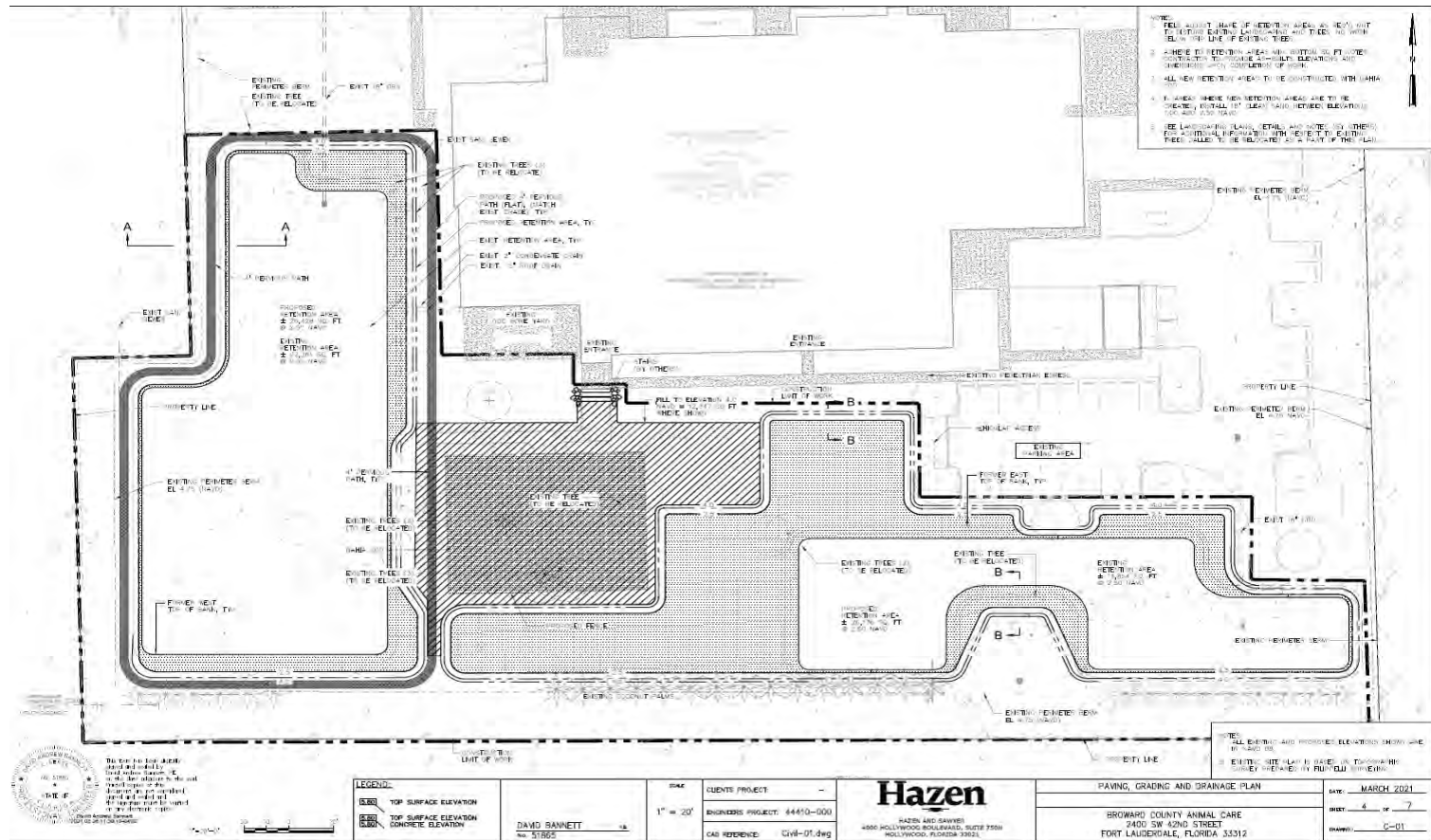
FIRST HUNDRED+ DAYS

Projects in the Works – Pilot for animal tracking



FIRST HUNDRED+ DAYS

Projects in the Works – Possible Backyard Improvements



FIRST HUNDRED+ DAYS

Projects in the Works – Wellness Clinic Opening



FIRST HUNDRED+ DAYS

Projects in the Works – Fear Free Shelter Staff Certification



Module 1: Emotional Health

- Emotional needs of dogs & cats
- Stress response and its effects
- Animal stressors within the shelter



Module 2: Recognizing How Animals are Feeling in the Shelter

- Understanding body language of dogs & cats
- Effects of fear, anxiety, stress & frustration on behavior
- Reducing fear, anxiety, stress & frustration



Module 4: Fear Free Communication and Animal Handling Basics

- Effective communication within the shelter team

FIRST HUNDRED+ DAYS

Projects in the Works – Enhancing Rabies Tag Program



NATIONALLY WHERE WE CAME FROM

Working
animals

- Women and orphans connection

1800s

Safety
(rabies)

1950s-
1970s

“Adopt
don’t
Shop,” “No
Kill”

1990s

NATIONALLY TODAY AND TOMORROW

- Support vs. enforcement
- Community sheltering
- Equitable shelter services
- “Adopters Welcome,” “Pets for Life,” “Human Animal Support Services”

PROPOSED RESET

Four pillars of the reset

1. Shelter operations focus
2. Equitable services
3. Public safety
4. Community animal care

**BACK TO
BASICS**

**WORLD CLASS
ANIMAL CARE
INVOLVES
THE WHOLE
COMMUNITY**

RESET - FY 2022 BUDGET REQUEST

1. Broward County Audit

- a. 29 – 36 new positions

2. ACAD Proposed Reset

- a. Build community animal care system
- b. Additional resources needed

SHELTER OPERATIONS FOCUS

FY 2022 request

- 1 – Intake-to-placement manager
- 1 – Veterinarian
- 3 – Veterinary Technicians

EQUITABLE SERVICES - DEFINED

1. Responding to the needs of two million diverse people interacting with pets
2. Calibrating services offered against needs of the community

EQUITABLE SERVICES - DESCRIBED

1. Services to keep animals in homes
 - Doghouse program, fencing, low-cost vet care, behavioral intervention, community mediation
2. Services to return animals to homes
 - Free Rides Home, text messaging service, community sheltering support
3. Collaboration with social service organizations
 - Housing, Domestic Violence, Health, Aging Services
4. Providing services to all

PUBLIC SAFETY - DEFINED

1. Rabies programs
2. Other zoonotic diseases
3. Reduce unwanted pet/human interactions
 - Community cat management
4. Animals as indicators of community health

PUBLIC SAFETY - DESCRIBED

1. Targeted public education campaigns
2. Community learning and problem solving
3. Listening to representative groups
4. Dangerous dog decisions

COMMUNITY ANIMAL CARE - DEFINED

ACAD offers community support for people and pets

1. Aligned to support changing industry best practices
2. Evidence based and data collecting
3. Focus on community sheltering
4. Still here for the most needy and vulnerable

COMMUNITY ANIMAL CARE - DESCRIBED

1. Traditional perception
 - a. Deposit animal problems at ACAD
 - b. We'll decide if you deserve a pet
 - c. Protect pets from people and be the Dog Catcher

2. Clarified role as community resource
 - a. Help citizens resolve pet problems and keep pets
 - b. Enhance/build community relationships
 - c. Diversion and quick in/quick out reduces need for shelter services

EQUITABLE SERVICES, PUBLIC SAFETY & COMMUNITY ANIMAL CARE – COSTS

1. One Public Information Officer requested for FY2022
2. Primarily reallocation of existing staff
3. Potential cost savings:
 - a. Liability avoidance
 - b. Reduced in-shelter costs as population declines

BOARD DIRECTION

Proceed Forward With Reset

- Shelter Operations Focus
- Equitable Services
- Public Safety
- Community Animal Care

THANK YOU!

Emily Wood, MSc, CAWA, Director

Environmental Protection and Growth Management Department

ANIMAL CARE AND ADOPTION DIVISION

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