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Regulated Enforcement

We are responsible for facilitating enforcement actions for certain consumer protection and environmental programs of Broward County, as regulated by various County Ordinances and State Statutes, to address violations and to compel compliance.

What We Do

We resolve violations, track, and take action to collect penalties, negotiate settlement agreements and restitution, and handle matters that require quasi-judicial administrative or judicial hearings.

Contact or Find Us

For questions, please contact the main line at 954-519-1210 or ECP@broward.org. We are located at [One N. University Drive, Plantation, Florida 33324](#). For answers to common questions check out our [Frequently Asked Questions](#) page.

Government Center West Hearings

Attend and Present Your Case at an Upcoming Hearing

Hearings scheduled at Government Center West (GCW) take place at:

1 North University Drive

Hearing Room – Second Floor

Plantation, Florida 33324

BE AWARE OF THE FOLLOWING:

- 1) Please **bring your Notice of Hearing** with you to facilitate checking in.
- 2) Broward County does not provide translators for legal proceedings. If you feel one is needed, you are responsible for providing one, but be aware that some licenses require applicants/licensees to be able to read, write, and speak English.
- 3) If you have questions, or are exhibiting COVID-like symptoms within 48 hours prior to your scheduled hearing, please call the clerk using the phone number listed on your Notice of Hearing to reschedule your hearing.

Report an incident, or file, and request us to Investigate a Complaint

You can report a Broward County environmental or consumer protection issue to:

- QAlert (24 hours/7 days) using the [Request for Service Form](#)
- Call Center (Mon-Fri, 8:30-5:00) at 311 or 954-831-4000
- Environmental Complaint Hotline (only after business hours) 954-519-1499
- Florida Emergency State Watch Office (24 hours/7 days) at 850-815-4001
- [Consumer Complaint Resources](#)
- [Environmental Complaint Resources](#)
- [List of Concerns We Investigate](#)

Check the Status of Your Enforcement Case / Contact Information

For questions related to your specific enforcement case, please contact the inspector/case manager listed on your Broward County notice; or call the numbers below:

- Regulated Enforcement - Consumer Protection (954) 765-1700
- Regulated Enforcement - Environmental Protection (954) 519-1210
- Regulated Enforcement - Child Care Licensing (954) 357-4800

View Your Enforcement Case Files

The easiest way to review and check the status of an environmental enforcement action (Warning Notice; Citation; Notice of Violation; Notice of Intent to File Suit) is to visit our online ENVIROS database:

- Visit [ENVIROS](#)
- Click on "Enforcement Action" (on the left-hand side)
- Enter complete case number (e.g., NOV21-0099)

You can also use ENVIROS to search if a facility or location has any pending enforcement actions against it, or check for contractor permits/licenses, view outstanding liens, and more!

To schedule an office appointment to review a physical enforcement case file, contact us at (954) 519-1210.

Apply for an Environmental Variance

A variance is the authorization to conduct an activity that is contrary to Broward County Code (BCC). Variances are granted by hearing examiner based on criteria found in the Code and following a quasi-judicial public hearing. Follow these [instructions](#) for submitting an application. For questions or assistance call (954) 519-1210.

Pay Your case Penalty and Costs

CONSUMER PROTECTION

Credit Card

- Visit <https://dpepp.broward.org/CustomerPortal/>
- Search by party name or case number
- Follow the instructions to make a payment
- If signing in the first time since May 1st, 2026, click "Forgot password" to reset your account
- If it is your first time logging in, you will have to create an account

ENVIRONMENTAL PROTECTION

Credit Card

- Request an online credit card payment link from the case manager listed on your enforcement notice (Citation; Notice of Violation)

Check or Money Order

(do not send cash)

- Please make checks out to "The Broward County Board of County Commissioners"
- Include the enforcement case number (e.g., NOV21-0099) to ensure proper credit
- Checks should be mailed to:

Public Works and Environmental Services Department

Collections Unit
One N. University Dr., Suite 203
Plantation, FL 33324

Services Provided by Regulated Enforcement

Regulated Enforcement is responsible for facilitating enforcement actions for certain regulated consumer protection and environmental programs of Broward County. Compliance with local, state, and federal regulations is our main goal. Broward County's Public Works and Environmental Services Department uses enforcement authority to ensure compliance. Broward County's authority to enforce regulations is delineated in the Broward County Code and Florida Administrative Code.

Our Services Include:

- Researching, issuing, and tracking enforcement actions such as:
 - Warning Notices
 - Citations
 - Notices of Violation
 - Notices of Intent to File Suit
- Negotiating settlement agreements and restitution
- Presenting cases to hearing examiners/boards in quasi-judicial and administrative hearings
- Collecting/acting upon delinquent penalties and outstanding corrective actions
- Maintaining official county records and serving as clerk during hearings

We provide these services to the following agencies in-regard-to the specific programs listed below:

Consumer Protection Division

- Child Care Facilities and Family Child Care Homes

Consumer Protection Division**Regulated Enforcement**

- Chauffeur
- Medical Transport
- Motor Vehicle Body Repair / Paint
- Motor Vehicle Repair
- Movers
- Towing and Immobilization
- Vehicle for Hire / Taxi

Environmental Permitting Division

- Contaminated Sites
- Domestic Wastewater
- Hazardous Materials
- Non-Domestic Wastewater / NPDES
- Storage Tanks
- Surface Water Management
- Tree Preservation
- Wellfields
- Wetland and Aquatic Resources

Natural Resources Division

- Air Quality / Asbestos
- Manatee Protection