Annual Transit Facts

PERFORMANCE INDICATORS		2024	2023
Passenger Trips		24,061,962	22,162,757
Revenue Miles		14,165,895	13,892,456
Route Miles		1,254	1,172
Vehicles Operated in Maximum Service		265	275
Operating Revenue		$25,253,435	$24,475,268
Operating Expense		$174,759,329	$152,688,274
EFFECTIVENESS MEASURES			
Passenger Trips per Capita		10.93	11.40
Vehicle Miles per Capita		7.53	8.37
Days and Hours of service Availability	Weekday	4:24a - 1:33a	4:15a-1:41a
	Saturday	4:50a - 12:54a	4:21a-1:32a
	Sunday/holiday	5:37a - 12:30a	5:02a-12:48a
Average Age of Fleet (in years)		5.70	5.39
Revenue Miles Between Roadcalls		2,452	2,705
Revenue Miles Between Accidents (Safety Incidents)		70,829	70,520
EFFICIENCY MEASURES			
Passenger Trips per Employee		19,804	19,441
Revenue Hours per Employee		943	963
Revenue Miles per Total Vehicles		34,135	33,638
Operating Expense per Passenger Trip		$7.26	$6.89
Operating Expense per Revenue Mile		$12.34	$10.99
Operating Expense per Capita		$79.42	$78.53
Operating Revenue per Operating Expense		14.5%	16.0%
Average Fare		$1.05	$1.10
Base Fare		$2.00	$2.00

* All statistics - directly operated motor bus services and are based on National Transit Database reporting. Population est. 2,200,561 (2024) represents most updated service area population estimate.

Annual Transit Facts – DR/PT

PERFORMANCE INDICATORS		2024	2023
Passenger Trips		1,048,353	910,398
Revenue Miles		11,536,473	10,186,170
Route Miles		-	-
Vehicles Operated in Maximum Service		296	277
Operating Revenue		$715,021	$789,833
Operating Expense		$48,019,426	$35,673,524
EFFECTIVENESS MEASURES			
Passenger Trips per Capita		0.48	0.47
Vehicle Miles per Capita		6.49	6.39
Days and Hours of service Availability	Weekday	4:40a - 12:40a	4:40a - 12:40a
	Saturday	4:40a - 12:40a	4:40a - 12:40a
	Sunday/holiday	6:45a - 10:15p	6:45a - 10:15p
Average Age of Fleet (in years)		5.70	5.39
Revenue Miles Between Roadcalls		195,533	308,672
Revenue Miles Between Accidents (Safety Incidents)		180,257	192,192
EFFICIENCY MEASURES			
Passenger Trips per Employee		-	-
Revenue Hours per Employee		-	-
Revenue Miles per Total Vehicles		34,540	30,226
Operating Expense per Passenger Trip		$45.80	$39.18
Operating Expense per Revenue Mile		$4.16	$3.50
Operating Expense per Capita		$21.82	$18.35
Operating Revenue per Operating Expense		1.5%	2.2%
Average Fare		$0.68	$0.87
Base Fare		$3.50	$3.50

* All statistics - directly operated motor bus services and are based on National Transit Database reporting. Population est. 2,200,561 (2024) represents most updated service area population estimate.