

FAMILY SUCCESS CENTERS REQUIREMENTS

Residents may be eligible for assistance if they have recently experienced the following in the past six (6) months and have a financial sustainability plan:

1. Loss of employment and/or reduction in household income.
2. Unexpected expenses.
3. Received past due rent, mortgage, and/or utility notice.
4. Documentation of a financial sustainability plan that demonstrates the resident's ability to maintain household bills prior to receiving assistance.
5. Eligible customers may not have received assistance from any General Fund program within the past 24 months and are limited to assistance three times in a lifetime.

Those applying for assistance are required to provide support documentation to allow the verification process to be completed and eligibility to be determined. Organizations, employers, landlords, and/or individuals listed on documentation will be contacted. For additional information, see the Information Sheet.

To be screened for eligibility, residents must view the Family Success Orientation followed by completing the Online Application.

If you meet the requirements to qualify for assistance described in the Online Orientation and on the information sheet, your next step is to complete the Online Application.

1. Complete Online Orientation
2. Complete Information Sheet
3. Complete Online Application