Table of Contents

Overview **3**

FOR CONSUMERS 3
FOR REGULATED BUSINESSES 4
News & Highlights 4
Pay My Citation 4
CONTACT US 5

Chauffeur **6**

CONSUMER SEARCH 6
News & Highlights 6
APPLY ONLINE 6
SCHEDULE AN APPOINTMENT 6
APPLYING FOR OR RENEWING A CHAUFFEUR'S REGISTRATION 7
CURRENT APPLICATION FEE BREAKDOWN 8
CHAUFFEUR'S REGISTRATION APPLICATION 9
Instructional Video 9

Vehicle For Hire **10**

News & Highlights 10
ORDINANCE CHANGES 10
INSURANCE REQUIREMENTS 12
APPLYING/RENEWING A FOR HIRE VEHICLE PERMIT OR SAFETY COMPLIANCE REGISTRATION 12
FORMS 12
VEHICLE INSPECTIONS 13
SEMIANNUAL INSPECTIONS (VEHICLES OVER 10 MODEL YEARS) 14
TAXICABS OPERATING PERMITS 14
LIMOUSINE AND LUXURY SEDAN OPERATING PERMITS 14
AIRPORT GROUND TRANSPORTATION PERMITS 15
PORT EVERGLADES BUSINESS PERMIT 16

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Medical Transport Service 17

News & Highlights 17

Certificate of Public Convenience and Necessity (COPCN), or Nonemergency Medical Transportation Service License Packet (NEMTS) 18

Ordinances 18

Forms 18

Motor Vehicle Body Repair and Paint 20

News & Highlights 21

Applying for or Renewing a Motor Vehicle Body Repair and Paint Shop License 21

Applying for or Renewing a Motor Vehicle Body Repair and Paint Shop Technician or Apprentice Registration 22

Motor Vehicle Repair 25

News & Highlights 25

Applying for or Renewing a Motor Vehicle Repair Shop License 25

Applying for or Renewing a Motor Vehicle Repair Shop Technician, Apprentice or Lube and Tire License 26

Movers 28

Consumer Issues 28

Applying for or Renewing a Mover's Registration 28

News & Highlights 28

Towing & Immobilization 31

Allowable Rates and Fees 31

News & Highlights 31

Applying for a Vehicle Immobilization/Towing License 32

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Consumer Affairs

Overview

We issue licenses and permits for several regulated businesses in Broward County, including chauffeurs, taxis and for-hire vehicles; medical transport services; motor vehicle repair, body & paint; movers; and towing and immobilization. County regulations ensure a fair, safe and competitive marketplace, establish your rights and responsibilities when conducting business with them and also outline how to become a licensee. See below for details by industry.

For Consumers

Learn tips to protect yourself from fraud and scams

The Consumer Protection Division is dedicated to helping you learn more about how to protect yourself from fraud and scams by visiting the following website links.

For more information on how to avoid, report, or recover from scams, visit:

Federal Trade Commission: https://consumer.ftc.gov/
Better Business Bureau: https://bbb.org
Federal Motor Carrier Safety Administration: https://www.fmcsa.dot.gov
FL Dept. of Agriculture & Consumer Services: https://www.fdacs.gov/CONSUMERSERVICES
Consumer Financial Protection Bureau: https://www.consumerfinance.gov/complaint/
USAGov: https://www.usa.gov/scams-and-fraud

Consumer Alert!

Beware of contractors using the Broward County logo to falsely imply County management of the Property Assessed Clean Energy (PACE) program. This program is administrated by private companies and is NOT operated by Broward County government.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

For Regulated Businesses

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

The Consumer Affairs Section is sending all correspondence by email and is no longer mailing renewal notices. Please ensure that the Division has a current, valid email address on file.

Pay My Citation

SECURE PAYMENT or

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Contact Us

For questions or application status, please email Consumer Affairs at consumer@broward.org, or alternatively, you may call the main line at 954-765-1700.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Chauffeur

We regulate chauffeurs that drive taxicabs, luxury sedans, stretch limousines, transport vans, and paratransit service vehicles in Broward County as detailed in Chapter 22-½ of the Broward County Code of Ordinances. These drivers must register as a Chauffeur.

Consumer Search

- Find a Registered Chauffeur

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Apply Online

To complete a chauffeur registration application, you may apply online, **click here** to apply online.

Schedule An Appointment

Appointments are available to process an application using Government Center West Lobby Services. Schedule an appointment by visiting the QLess scheduling link. Walk-in applications will not be accepted.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Chauffeur

Notice: *Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.*

Applying for or Renewing a Chauffeur's Registration

Requirements

Please be advised that applicants for a chauffeur registration (sometimes also referred to as a hack license) must meet the requirements set forth in Section 22½-8(e) of the Broward County Code of Ordinances. If an applicant does not meet these requirements, they will be denied and/or automatically excluded from obtaining a chauffeur's registration from the Consumer Protection Division. Also, the Consumer Protection Division has discretion under additional provisions of Chapter 22½-8 to consider other factors, such as an applicant's traffic history and criminal history, when making a determination to approve or deny an applicant's chauffeur registration.

Minimum requirements to apply for a registration:

- A valid Florida Driver License or be otherwise authorized to drive in Florida (Sec. 322.032, F.S.).
- Must pass a criminal and driving record background check.
- Have the ability to speak, read and write in English.
- Have the mental, emotional and physical ability to safely carry out the duties in operating a motor vehicle for hire.
- If applying online, please schedule an appointment to have your fingerprints completed by going to the QLess scheduling link for Government Center West Lobby Services.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Chauffeur

Fees

Current Application Fees

- New Applicant Registration Fee of **$135.00 OR**
- Renewal Applicant Registration Fee of **$117.00**

Please note: if you have lived in or held a driver's license in any state other than Florida in the past five (5) years, you must complete and submit the Out of State Disclosure and Authorization Form, along with the required fees.

Current Application Fee Breakdown

New Applicant Fees

Application.....$80
FDLE (fingerprints).....$24
Florida Driving Record.....$10
Out-of-State Records.....Varies
FBI Records.....$15
Monitoring Fee.....$6

Renewal Applicant Fees

Application.....$80
Florida Driving Record.....$10
Out-of-State Records.....Varies
FBI Records.....$15
Monitoring Fee.....$12

Late Fee.....$30* *within 1 year after previous license expiration*

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Chauffeur

Chauffeur's Registration Application

Chauffeur Online Application Instructions

Instructional Video

- Chauffeur Application Instruction Video

Chauffeur Registrations issued by Broward County are valid for 2 years, or until the expiration of the chauffeur's driver's license, whichever comes first. They may be suspended or revoked for violations and are immediately invalidated if the registrant's driver license is suspended.

Right To Hearing

Pursuant to Section 22½-8(k) of the Broward County Code of Ordinances, each applicant who has been denied a chauffeur registration by the Consumer Protection Division, has the right to a hearing before a hearing officer if the applicant files a timely, written request to the Director of the Division within thirty (30) days after the date of the denial. However, pursuant to Section 22½-8(n) of the Broward County Code of Ordinances, a hearing officer does not have the authority to grant a chauffeur's registration to any applicant that does not meet the requirements of Section 22½-8(e).

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

We regulate all for hire vehicles operating in Broward County, including taxicabs, luxury sedans, luxury limousines transport vans (vehicles holding up to 19 passengers) as outlined in Chapter 22 ½ of the Broward County Code of Ordinances.

We also issue permits to for hire vehicles allowing prearranged pick-up of passengers from Fort Lauderdale-Hollywood International Airport (FLL) and Port Everglades. This includes permits for vehicles which come to Broward County to pick up passengers and transport them to another county.

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Ordinance Changes

- On ***June 9, 2026***, the Board of County Commissioners approved an amendment to the Motor Carriers Ordinance (Chapter 22½ of the Broward County Code of Ordinances) to allow any taxicab lawfully permitted and operating as of July 1, 2025, exceeding fifteen (15) model years of age to continue to operate until December 31, 2026 provided that the taxicab passes an inspection conducted by an ASE or AATI certified technician and

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

continues to comply with all applicable inspection requirements and minimum vehicle standards set forth in the Ordinance.

- On ***April 14, 2026*****,** the Broward County Board of County Commissioners approved a change in the Motor Carriers Ordinance (Chapter 22½ of the Broward County Code of Ordinances) to allow wheelchair accessible taxis, operating under a Wheelchair Certificate of Public Convenience and Necessity, to operate until the vehicle is fifteen (15) model years old.

- On ***November 13, 2025***, the Broward County Board of County Commissioners approved several changes to the Motor Carriers Ordinance (Chapter 22 1/2 of the Broward County Code of Ordinances) in order to enhance safety, service quality, and vehicle conditions. The detailed changes to the Ordinance may be viewed here.

- On ***October 7, 2025***, the Board of County Commissioners approved a Resolution changing the minimum auto liability insurance requirement for Luxury Limousine/Transport Vans from $500,000 CSL to $100,000/$300,000/$50,000.

- On ***April 22, 2025*** the Board of County Commissioners approved amendments to the Motor Carriers Ordinance to include:
    - All taxis must use a soft meter,
    - All taxis must accept payment in cash or credit card,
    - Certificates of Public Convenience and Necessity are no longer required to obtain a luxury sedan permit.
    - Out of County and Courtesy Vehicles wanting to pickup passengers at Port Everglades and/or Fort Lauderdale-Hollywood International Airport will be required to pass an inspection by the Division prior to obtaining the permit.

Violators of any ordinance may be subject to civil penalties and revocation or suspension of their license.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

Insurance Requirements

Effective January 1st, 2025, a current and correct for hire vehicle Certificate of Insurance (COI) must be submitted and received by email to **CPINSURANCE@BROWARD.ORG** from your agent PRIOR to your scheduled appointment time. Failure to do so will result in you having to reschedule your appointment.

Applying/Renewing a For Hire Vehicle Permit or Safety Compliance Registration

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Forms

- Taxicab Operating Permit
- Luxury Sedan, FLL Airport Transportation or Port Everglades Permit/Decal Renewal
- Luxury (Stretch) Limousine, Transport Van, FLL Airport Transportation or Port Everglades Permit/Decal
- Port Everglades Business Permit
- FLL Airport Transportation or Port Everglades Business Permit/ Decal (Courtesy Vehicle Operators)

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

- FLL Airport Transportation or Port Everglades Business Permit/Vehicle Decal (Out of County)
- Port Everglades Charter Bus Safety Compliance Registration

Vehicle Inspections

Schedule a Vehicle Inspection

Schedule a Vehicle Inspection

Appointments can be scheduled for Monday, Wednesday, or Friday by using the QLess scheduling link.

Inspection Location

Vehicle inspections will be completed at **Government Center West,** 1 North University Drive, Plantation, FL 33324 and will require an appointment.

Inspection Requirements

- Vehicles must be inspected before use as a vehicle for hire.
- Vehicles 10 years old or less require annual inspections.
- Vehicles older than 10 years require semi-annual inspections.
- Vehicles older than 15 years require quarterly inspections.
- Inspections are required for "Out of County" vehicles and "Courtesy Vehicles" with a seating capacity of nineteen (19) passengers or less for pickups from Fort Lauderdale-Hollywood International Airport or Port Everglades.

Important: Before scheduling an appointment for a vehicle inspection, please ensure that all required fees and documents have been received and approved by the Division. Failure to do so, may result in the inspection being cancelled.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

Semiannual Inspections (Vehicles Over 10 Model Years)

All vehicles for hire that are ten (10) years or older and have a current, valid Broward County Operating Permit must complete a semiannual inspection. Taxis must complete the inspection in December, Luxury Sedans and Luxury limousines/Transport Vans must complete the inspection in February, and all others must complete the inspection six (6) months after receiving their Broward County Operating Permit.

Taxicabs Operating Permits

The number of Broward County permits for taxicabs is restricted. In order to acquire a taxicab permit, a Certificate of Public Convenience and Necessity is required. Each certificate entitles the certificate holder to 1 vehicle operating permit. Vehicle classifications include:

Taxicab – a motor vehicle using a taximeter and is designed to accommodate up to 8 passengers in addition to the driver. The Broward County Commission has determined that 3.5% of the total taxicab certificates shall be for wheelchair-accessible taxicabs.

- Taximeters
- Taxicab Passenger's Bill of Rights.
- List of Broward County Permitted Taxis. Includes designation for Wheelchair Accessible Vehicles.

Limousine and Luxury Sedan Operating Permits

The number of Broward County permits for limousines and luxury sedans is unrestricted. A permit is required for each vehicle an applicant plans to operate. Limousine is defined as any chauffeur-driven vehicle that is hired on a prearranged basis, engaged for the exclusive use of the passenger, not equipped with a taximeter and provides seating for 6 to 19 passengers in addition to the driver. Vehicle classifications include:

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

Luxury Limousine – a motor vehicle with a seating capacity of six to nineteen (6—19) passengers, excluding the driver, which has been altered from its original manufacturer's specifications with respect to wheelbase and passenger capacity, contains a partition or other device used to separate the driver and passenger seating areas, and provides prearranged ground transportation services.

Transport Van – a motor vehicle not equipped with a taximeter that provides prearranged ground transportation services, with a seating capacity of nine to nineteen (9—19) passengers, exclusive of the driver, where there is no separation of the driver and passenger compartments, and provides prearranged ground transportation services.

Luxury Sedan – a motor vehicle with a passenger capacity of one to eight (1—8) passengers; has not been altered from the original manufacturer's specifications with respect to seating capacity or wheelbase; does not contain a partition or other device used to separate the driver and passenger seating areas, provides prearranged ground transportation services, and is recognized by the industry as a "luxury" vehicle, such as Lincoln, Cadillac, Mercedes Benz, or other similar luxury sedan or other similar luxury sedan.

Airport Ground Transportation Permits

All companies that operate taxicabs, luxury sedans, luxury limousines, and transport vans with a seating capacity of up to 19 passengers and courtesy vans and buses (no limit on seating capacity) must have a vehicle permit, affixed to the windshield of the vehicle, to pick up passengers from Fort Lauderdale-Hollywood International Airport (FLL). The vehicle permit allows a for-hire vehicle to provide prearranged pickups only (except local taxicabs, which are not limited to prearranged pickups).

Out of County Vehicles: vehicles coming from counties other than Broward must also have a permit, allowing pre-arranged passenger pickups from the airport and return to their home county. Out of County and Courtesy Vehicles, with a seating capacity of nineteen (19) passengers or less, must pass an inspection conducted by the Division prior to obtaining the permit.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Vehicle For Hire

Port Everglades Business Permit

All companies that operate taxicabs, luxury sedans, luxury limousines, transport vans with a seating capacity of up to 19 passengers and courtesy vans and buses (no limit on seating capacity) must have a business permit to pick up passengers from Port Everglades. In addition, each vehicle operating in Port Everglades must have a decal affixed to the windshield. The business permit and vehicle decal allows a for hire vehicle to provide prearranged pickups only (except local taxicabs, which are not limited to prearranged pickups).

Out of County Vehicles: vehicles coming from counties other than Broward must also have a business permit and vehicle decal, allowing for pre-arranged passenger pickup from Port Everglades and return to their home county.
Out of County and Courtesy Vehicles, with a seating capacity of nineteen (19) passengers or less, must pass an inspection conducted by the Division prior to obtaining the permit.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Medical Transport Service

We regulate, inspect, and issue permits and licenses to emergency and nonemergency medical transportation providers. We also review staff credentials, vehicle assignments, maintenance logs, and patient/passenger records.

Licensing and enforcement services are provided by Broward County's Consumer Protection Division, located at Government Center West (GCW), 1 North University Drive in Plantation. The hours of operation are Monday through Friday, 8AM-4PM.

The following services will be provided from the GCW location:

- Inspections of emergency medical transportation, including advanced life support and basic life support ambulances, and nonemergency medical transportation services in Broward County
- Vehicle permitting for non-emergency transportation, encompassing wheelchair vans, stretcher vehicles, and sedans
- Review of staff credentials and vehicle assignments
- Annual review of provider's vehicle maintenance logs and patient/passenger records
- Accepting applications and payments for processing
- Expediting licensing and certification

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Medical Transport Service

West. Failure to arrive with a completed application may result in your appointment being cancelled.

Notice: The Trauma System Quality Assurance Program will remain with the Office of Medical Examiner and Trauma Services.

Certificate of Public Convenience and Necessity (COPCN), or Nonemergency Medical Transportation Service License Packet (NEMTS)

Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

Ordinances

- Broward County, Florida, Code of Ordinances, Chapter 31½ - Emergency Medical Services
- Broward County, Florida, Code of Ordinances, Chapter 22½ - Nonemergency Medical Transportation Services

Forms

Applying for a License or Permit

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Medical Transport Service

Nonemergency Medical Transportation Service License Forms:

- Application Form - Nonemergency Medical Transportation Service License -- (PDF)
- Nonemergency Medical Transportation Vehicles (Form A-3) -- (PDF)
- Nonemergency Medical Transportation Vehicle Permit Application (Form C) -- (PDF)
- NEMTS Transportation Personnel (Form B-2) -- (PDF)

Forms Effective October 1st, 2026

- Application Form - Nonemergency Medical Transportation Service License -- (PDF)
- Nonemergency Medical Transportation Vehicle Permit Application (Form C) -- (PDF)

Certificate of Public Convenience and Necessity Application Forms:

- Application Form - Certificate of Public Convenience and Necessity -- (PDF)
- ALS/BLS Vehicles (Form A-1) -- (PDF)
- ALS Air Rescue Vehicles (Form A-2) -- (PDF)
- ALS/BLS Personnel (Form B-1) -- (PDF)

Forms Effective October 1st, 2026

- Application Form - Certificate of Public Convenience and Necessity -- (PDF)

Note: Pursuant to Chapter 22½-17(d)(5) of the Broward County Code of Ordinances, all nongovernmental applicants for a Nonemergency Medical Transportation Service License must provide State and local criminal background checks for all owners, officers, and directors of the firm, corporation, association, or other entity. Background checks should include all jurisdictions for which the person resided over the last five (5) years. State of Florida criminal background checks can be done using the Florida Department of Law Enforcement (FDLE) SHIELD website and must be certified. Local criminal background checks can be completed by the person's local law enforcement agency.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Body Repair and Paint

Motor Vehicle Body Repair and Paint is one of the most common consumer services. Broward County's Motor Vehicle Body Repair and Paint Ordinances and the Florida Motor Vehicle Repair Act were enacted to protect consumers.

We regulate motor vehicle repair, body, structural, and/or paint facilities. Any person or entity performing motor vehicle repair, including motorcycles and RVs, body repair, restoration, reconstruction, rebuilding, painting, refinishing, or repainting of motor vehicles, including motorcycles and RVs, -for compensation, or as part of a regularly conducted business located in Broward County, must obtain and maintain a license from the Division.

Among other requirements, a shop must employ at least 1 certified technician in the category for which the facility is licensed. Technicians must have certification issued by the National Institute of Automotive Service Excellence, or local certification issued by the American Advanced Technicians Institute Corporation, or, in the case of motorcycles, a certification program approved by the Division. To have a motorcycle certification program approved, please send the program to consumer@broward.org. Additionally, a person or entity may not advertise auto body shop services without maintaining a current license.

New shops must comply with licensing requirements before they advertise or open for business. The annual license period runs from January 1st thru December 31st of each year. We randomly inspect shops annually.

These regulations were enacted to protect the life, health, safety, property and welfare of Broward County residents and visitors. The purpose is to provide a uniform system for licensing and regulating businesses that repair, rebuild, restore, paint and refinish motor vehicles for compensation. By also ensuring proper handling of hazardous wastes generated by the repair and painting of motor vehicles, we protect the atmosphere and water supply in Broward County.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Body Repair and Paint

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Applying for or Renewing a Motor Vehicle Body Repair and Paint Shop License

Please be advised that Motor Vehicle Repair/Motor Vehicle Body Repair and Paint Shops and their respective Technician Applications are by appointment, drop off, or mail in. To schedule an appointment go to the QLess scheduling link. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

You must provide the following:

1. Completed application
2. License fee of $350
3. County business tax receipt
4. City business tax receipt
5. Hazardous material license or other documentation

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Body Repair and Paint

6. Garage liability and garage keeper's legal liability certificates of insurance
7. Hazardous waste manifest (within 6 months)
8. Certified technician application
9. Corporation or fictitious name documents*

Important:

- Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.
- Certificates of insurance must list Broward County as a certificate holder and must provide at least 30 days advance notice of cancellation.
- At least one technician with ASE, AATI, or Division-approved certification must submit a certified technician application along with the shop license application. All technicians and apprentices must be registered.
- A copy of the articles of incorporation or, if operating under a fictitious name, current fictitious name registration issued by the Florida Division of Corporations must be submitted.
- Licenses expire annually on December 31st.

Applying for or Renewing a Motor Vehicle Body Repair and Paint Shop Technician or Apprentice Registration

Please be advised that Motor Vehicle Repair/Motor Vehicle Body Repair and Paint Shops and their respective Technician Applications processing are by appointment, drop off, or mail in. To schedule an appointment go to the QLess scheduling link. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Body Repair and Paint

applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

You must provide the following:

1. Completed application
2. Registration fee of $75 for certified technician
3. Registration fee of $30 for an apprentice
4. Copies of ASE, AATI, or Division-approved Certificates for certified technicians

Important:

- Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.
- Registrations expire annually on December 31st.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Repair

Motor vehicle repair is one of the most common consumer services. Broward County's Motor Vehicle Repair Ordinances and the Florida Motor Vehicle Repair Act were enacted to protect consumers.

We regulate motor vehicle repair, body, structural, and/or paint facilities. Any person or entity performing motor vehicle repair, including motorcycles and RVs, for compensation, or as part of a regularly conducted business located in Broward County, must obtain and maintain a license from the Division. Among other requirements, a shop must employ at least 1 certified technician in the category for which the facility is licensed. Technicians must have certification issued by the National Institute of Automotive Service Excellence, or local certification issued by the American Advanced Technicians Institute Corporation, or, in the case of motorcycles or RVs, a certification program approved by the Consumer Protection Division. To have a motorcycle or RV certification program approved, please send the program information to consumer@broward.org.

Additionally, a person or entity may not advertise motor vehicle repair services without maintaining a current license.

New shops must comply with licensing requirements before they advertise or open for business. The annual license period runs from October 1st thru September 30th of the following year. We randomly inspect shops annually.

These regulations were enacted to protect the life, health, safety, property and welfare of Broward County residents and visitors. The purpose is to provide a uniform system for licensing and regulating businesses that repair, rebuild, restore, paint and refinish motor vehicles for compensation. By also ensuring proper handling of hazardous wastes generated by the repair and painting of motor vehicles, we protect the atmosphere and water supply in Broward County.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Repair

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Applying for or Renewing a Motor Vehicle Repair Shop License

Please be advised that Motor Vehicle Repair/Motor Vehicle Body Repair and Paint Shops and their respective Technician Applications are by appointment, drop off, or mail in. To schedule an appointment go to the QLess scheduling link. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

You must provide the following:

1. Completed application
2. License fee of $350
3. County business tax receipt
4. City business tax receipt (if applicable)
5. Hazardous material license or other documentation

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Repair

6. Garage liability and garage keeper's legal liability certificates of insurance
7. Hazardous waste manifest (within 6 months)
8. Corporation or fictitious name documents

Important:

- Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.
- Certificates of insurance must list Broward County as a certificate holder and must provide at least 30 days advance notice of cancellation.
- Include a list of all certified technicians, apprentices, and lube and tire specialists employed by your facility. - Please note: All must be registered with the Division.
- A copy of the articles of incorporation or, if operating under a fictitious name, current fictitious name registration issued by the Florida Division of Corporations must be submitted.
- Licenses expire annually on September 30th.

Applying for or Renewing a Motor Vehicle Repair Shop Technician, Apprentice or Lube and Tire License

Please be advised that Motor Vehicle Repair/Motor Vehicle Body Repair and Paint Shops and their respective Technician Applications are by appointment, drop off, or mail in. To schedule an appointment go to the QLess scheduling link. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Motor Vehicle Repair

You must provide the following:

1. Completed application
2. License fee of $75 for certified technician
3. License fee of $30 for an apprentice and lube and tire specialist
4. Copies of ASE, AATI, or Division-approved Certificates for certified technicians

Important:

- Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Movers

We regulate local household moving companies, requiring individuals and companies located in Broward County to register annually for a license to engage in local moves, as detailed in Chapter 20-176.90 of the Broward County Code of Ordinances. A local move is one that begins and ends in the South Florida tri-county area: Broward, Miami Dade or Palm Beach counties. The moving ordinance includes specific rights and obligations for both the mover and the customer. Violators of the ordinance may be subject to civil penalties and revocation or suspension of their license.

While Broward County's ordinance focuses on local moves, other agencies provide oversight of intrastate and interstate moves. Intrastate moves are ones that begin and end in Florida but either the origin or destination, or both, are outside the tri-county area. They are governed by state law and regulations which are administered by the Florida Division of Consumer Services. Interstate moves involve moving across state lines and are regulated by the US Department of Transportation's Federal Motor Carriers Safety Administration (FMCSA).

Consumer Issues

- Consumer Disclosure & Moving Bill of Rights
- File a complaint
- 8.30.19 Sun Sentinel Article on Protecting Yourself from Moving Scams

Applying for or Renewing a Mover's Registration

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Movers

fees. Any payment included with your application will be returned to you.

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

You must provide the following:

1. Completed application
2. Payment of $400 registration fee and $75 mover permit (decal) fee for each vehicle
3. Copy of your driver's license
4. Copy of your vehicle registration for each vehicle
5. Copy of your insurance certificates
6. Copy of your workers' compensation insurance or exemption certificate
7. Copy of your county business tax receipt
8. Copy of your city business tax receipt (if applicable)
9. Copy of your corporation or fictitious name documents

Important:

- Application packets with fees included can only be accepted in-person. Application packets that are dropped off or mailed to Broward County Consumer Protection Division, 1 North University Drive, Mailbox 302, Plantation, FL 33324 must not include payment. An invoice will be emailed to the applicant in order to pay the required fees once the application is processed. Emailed applications will not be processed and will be discarded.
- Effective September 1st, 2022, all mover Certificates of Insurance will have to be submitted to our office by the insurance producer. The Division will no longer be accepting copies that are submitted by an applicant. Please have your insurance

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Movers

provider email the Certificates of Insurance to CPInsurance@broward.org and place the name of the insured in the Subject line of the email.

- Certificates of insurance include: cargo legal liability, motor vehicle combined bodily injury and property damage liability and general liability certificates of insurance (ACORD form). The certificates must prove adequate insurance coverage that is in full force and effect. For insurance coverage minimum limit, see the Broward County Moving Ordinance. The certificates must list Broward County as a certificate holder and must provide at least 30 days advance notice of cancellation. If using truck rentals, you must provide us with a statement from the rental company that the truck is for moving purpose; and provide proof of insurance.
- If your business has 3 or fewer employees, you must provide a "Certificate of Exemption from Florida Workers' Compensation Law" from the State of Florida Department of Financial Services or submit an explanation letter of exemption.
- Provide a copy of the Articles of Incorporation and corporate minutes listing your business' officers/directors. If operating under a fictitious name, you must provide a copy of an active, current fictitious name registration, issued by Florida Secretary of State, Division of Corporations.

New Applicants

When we have verified that you have submitted all of the above, we will send your new registration and vehicle decal(s) by certified mail. You must also apply for your Intrastate Moving License with the Florida Department of Agriculture & Consumer Services.

Renewal Applicants

After we process your registration fees and verify all the above information has been submitted and is complete, we will send your new registration and vehicle decal(s) by certified mail.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Towing & Immobilization

We regulate, inspect, and issue permits and licenses to tow companies, tow trucks, and immobilization companies. We also regulate the costs of a non-consent tow, tow yards' hours, methods for authorization of a tow or immobilization, and required information to be included on a manifest/invoice.

On October 14, 2014, the Broward County Board of County Commissioners enacted a Towing and Immobilization Regulation Ordinance regulating companies that tow or immobilize motor vehicles in Broward County. The ordinance had an effective date of April 1, 2015. All businesses that tow vehicles in Broward County, both consent and nonconsent, must have a license by April 1, 2015. Section 40.50 of the Broward County Administrative Code requires both licensing fees and nonconsent towing rates to be reviewed annually prior to October 1st and increased by either the annual percentage change in the Consumer Price Index (CPI) or 3 percent, whichever is less.

Allowable Rates and Fees

In January 2026, the U.S. Bureau of Labor Statistics published a 0% increase in the Consumer Price Index ("CPI") from December 2024 to December 2025. The rates and fees for fiscal year 2027 will reflect this 0% increase.

- Towing and Immobilization Fees (Section 40.50 Administrative Code)
- Maximum Nonconsent Towing Rates Summary Table

News & Highlights

Effective immediately do not include a payment with any application for permits, licenses or registrations, if you are dropping off the application off or mailing it in. An invoice will be emailed to you once your application has been processed, so that you may pay the applicable fees. Any payment included with your application will be returned to you.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260

Towing & Immobilization

Please complete and print your application(s) prior to arriving for your appointment. The Consumer Affairs Section is no longer providing paper applications at Government Center West. Failure to arrive with a completed application may result in your appointment being cancelled.

Applying for a Vehicle Immobilization/Towing License

You must provide the following:

1. Completed application
2. All required documents and certificates of insurance (see application)
3. All applicable fees (see application)
4. After completing the application process, you will be contacted by staff to schedule the tow truck inspections

Important:

- Tow truck inspections that will be completed at Government Center West, 1 North University Drive, Plantation, FL, will require an appointment. After completing the application process, you will be contacted by staff to schedule the tow truck inspections.

Address: 1 N. University Drive, Suite 203, Plantation, FL 33324
Email: consumer@broward.org
Phone: 954-519-1260