



ADA COMPLAINT FORM

Section I (To be completed by complainant)

Who is filing the complaint?

☐ Self ☐ Group/Organization/Agency ☐ Other (please specify)

Name: _____

Organization (if applicable): _____

Address: _____ Apt. _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Email: _____

How do you prefer to be contacted? ☐ Phone call ☐ Email ☐ Letter

Section II

Are you filing this complaint on behalf of someone else? ☐ Yes ☐ No

If the answer is no, go to Section III. If yes, what is the name and your relationship of the person you are filing this complaint?

Name: _____ Relationship: _____

Section III- COMPLAINT

If applicable: Bus Number _____ Route/route number: _____

Route direction: _____ Date/Time: _____

Location: _____

Description:

You may submit this completed form to:

1. Email to mortega@broward.org; or,
2. Mail to: Broward County Transit
Attn: ADA Coordinator, Safety, Security and Compliance
1 N University Drive, Suite 3100-A, Plantation, FL 33324