



911 System Investments In-Progress

115 S Andrews Avenue, Room 325 • Fort Lauderdale, Florida 33301 • 954-357-7078 • FAX 954-357-8518

Since the consolidation of the Regional 911 system in October 2014, Broward County has continued to invest in infrastructure upgrades and system enhancements that strengthen public safety response countywide. Below you'll find our in-progress projects. Check back often, as this page is updated regularly with the latest developments.

Broward Regional Emergency Communications Center (BRECC)

Broward Regional Emergency Communications Center

Scope of Project: The Broward County Office of Regional Communications is thrilled to announce the development of a cutting-edge Emergency Communications Center (ECC). This state-of-the-art facility is set to revolutionize 911 and radio dispatch services, ensuring our community receives the fastest and most efficient emergency response possible.

Our new ECC will feature the latest advancements in emergency communication technology, enhancing coordination and response during critical situations. Designed to handle a higher volume of emergency calls and dispatches, the new ECC will significantly boost our emergency response capabilities. With top-tier technology and infrastructure, we aim provide unparalleled support to our first responders.

This ambitious project underscores our commitment to the safety and well-being of Broward County residents and visitors. Stay tuned for more updates as we work towards creating a safer, more responsive emergency communication system for our community!

Status Update: The Broward Regional Emergency Communications Center project remains in progress. Construction-related infrastructure and server room design challenges have resulted in schedule impacts, and a revised project timeline is being finalized. Project teams continue to advance technology, systems integration, and operational readiness activities while construction efforts move forward.

Expected Completion Date: The new ECC is slated to begin answering calls by the first quarter of 2027. All services from the Coconut Creek Public Safety Answering Point (PSAP) will be transitioned to the new Broward Regional Emergency Communications Center (BRECC).

HUB Testing

Scope of Project: The scope of this project includes using the development environment to securely test CAD interoperability with Coral Springs via the EDC NG-CAD-X product with the objective of eliminating call transfers and facilitating Fastest Unit Response (FUR).

Status Update: Work continues on system configuration, infrastructure enhancements, and development testing activities. Stakeholders, including the County, City, BSO, and vendor partners, are working collaboratively to pursue further development efforts and prepare the solution for comprehensive scenario testing. Regular project reviews and coordination meetings remain underway to support operational readiness and determine next steps.

Expected Completion Date: December 2026



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Law Enforcement Records Management (LMRS) Upgrade

Scope of Project: The scope of the project is to upgrade the County's Law Enforcement Records Management System (LRMS) to the Niche platform, including implementation of records management, reporting, interfaces, and integrations to support law enforcement operations across participating agencies.

Status Update: The project is progressing through the development and implementation phase, with Build 1 currently underway. County staff, Niche, and participating agencies continue to collaborate on system configuration, business process reviews, training activities, and requirements refinement. Recent onsite workshops and development milestones have advanced key system modules and operational workflows, helping prepare the platform for future testing and deployment activities.

Implementation Date: December 2027

Next Generation (NG911)

Scope of Project: The scope of this project is to transition the current voice network to a data centric Emergency Services IP network (ESInets) which will include all features and functions of Next Generation 911 Core Services (NGCS).

Status Update: The Next Generation 911 (NG911) project received Board approval in June 2026 and is moving into the implementation phase. Project kickoff and planning activities are underway to support modernization of the County's emergency communications infrastructure.

Implementation Date: Q3 2027

Voice Recording System (VRS) Refresh (Hardware)

Scope of Project: The VRS is used to record 911, non 911 and Text to 911 calls. The scope of this project is to replace the entire hardware platform at Regional and Non-Regional PSAPs.

Status Update: The Non-Regional PSAPs implementation has started and scheduled to be completed by 7/1/2026. The Regional PSAPs implementation is targeted to start in 3Q 2026.

Implementation Date: The Go-Live date is Q3 2026