

Public Safety

Consistently delivering responsive, efficient, inclusive and equitable quality services to the public and internal customers while providing a safe community to live, work and visit helps Broward County achieve its goal of ACCOUNTABLE GOVERNMENT.

Top Achievements in FY2025

Office of Regional Communications and Technology

- Countywide strategic initiatives focus on modernizing and integrating Broward County's public safety communications, emergency response, and critical public safety communications infrastructure systems.
- Strategic plan addresses key themes: community emergency response connectivity, resiliency, government accountability, and public health.
- With 66% overall progress, most strategic action items are on track or completed, particularly in dispatch system upgrades, technology adoption, and process integration.
- Status metrics indicate strong advancement, with nearly two-thirds of actions completed, some experiencing disruption, and a minimal portion discontinued.
- Deployed the VIPER 7 call-handling system at all regional and non-regional Public Safety Answering Points (PSAPs). This modernizes E-911 communications, introducing automated callbacks for abandoned 911 calls.
- Implemented core software solutions for pre-fire incident planning (First Due) and for the fire records management system (ESO Fire RMS), with overall system oversight, administration, and maintenance responsibilities consolidated at the County level.
- Upgraded the PremierOne CAD system to version 4.6.17 including server system and client application upgrades and supports enhancements dependent on the upgrade including integration of SmartLocate data into the County's P1CAD System which will provide advanced LTE-based radio location services and enable optimized resource allocation for emergency response.
- Completed the scope of work for the Radio Console Replacement initiative and executed the Work Authorization. This is a major infrastructure upgrade focused on replacing legacy AXS consoles at the Central and South Public Safety Answering Points (PSAPs). The project is part of a broader modernization effort under the Motorola P25 System and Services Master Agreement and will be completed in conjunction with the planning and implementation of the new North PSAP.

Learn more at [Broward.org/911](https://www.broward.org/911).

Office of Emergency Management

- Built a unified Training and Exercise calendar for the region, strengthening inter-county coordination, building partnerships across disciplines, and enhancing collective ability to prepare for and respond to complex incidents.
- Conducted several emergency exercises throughout the County including a full-scale exercise Operation Safe Haven for a Level 1 activation of the EOC for a mock Category 3 hurricane landfall and testing logistics and setting up a general population, pet-friendly and special medical needs shelter.
- Hosted and participated in nearly ten outreach events focusing on Hurricane preparedness
- Deployed staff under the auspices of the Emergency Management Assistance Compact for Response and Recovery operations in the aftermath of the Ruidoso, New Mexico disaster.
- Implemented Regional Municipal Liaison Structure in the Emergency Operations Center (EOC) to enhance municipal communication and coordination during disasters.
- Received four grants:
 - Emergency Management Preparedness and Assistance Grant used for training personnel, and conducting emergency operations to enhance preparedness capabilities
 - Emergency Management Performance Grant provides emergency management agencies with the resources required for implementation of the National Preparedness System, and its allowable costs support efforts to build and sustain core capabilities across the prevention, protection, mitigation, response and recovery mission areas
 - Urban Area Security Initiative funds assists high-threat, high-density Urban Areas in efforts to build, sustain, and deliver the capabilities necessary to prevent, protect against, mitigate, respond to, and recover from acts of terrorism.
 - Hazmat Analysis Grant helps communities implement measures to reduce or eliminate long-term risk to people and property from natural hazards and their effects.

Learn more at Broward.org/Emergency.

Office of Medical Examiner and Trauma Services

- Awarded grant funding through the Bureau of Justice Assistance's (BJA's) Strengthening the Medical Examiner-Coroner (ME/C) System Program, successfully training seven forensic pathology fellows.
- Through this fellowship program initiative, successfully met objectives by training and placing board-certified forensic pathologists throughout the country. Since the inception of the fellowship program, two fellows have remained in Broward County, and all but two have continued their careers in Florida. At least six fellowship graduates are full time practicing forensic pathologists.
- Continue to maintained National Association of Medical Examiner (NAME) accreditation.

Learn more at Broward.org/MedicalExaminer.

Public Works' Mosquito Control

- Serviced 25,000 mosquito control requests; treated 50,000 storm drains with mosquito larvicides, 100,000 acres with ground adulticiding, 52,000 acres with aerial adulticiding, 50,000 acres with ground larviciding, 1,500 acres with aerial drone larviciding; performed 120,000 sampling and hand identification of adult and larval mosquitoes; and deployed 2,000 traps throughout the County.

Learn more at Broward.org/Mosquito.