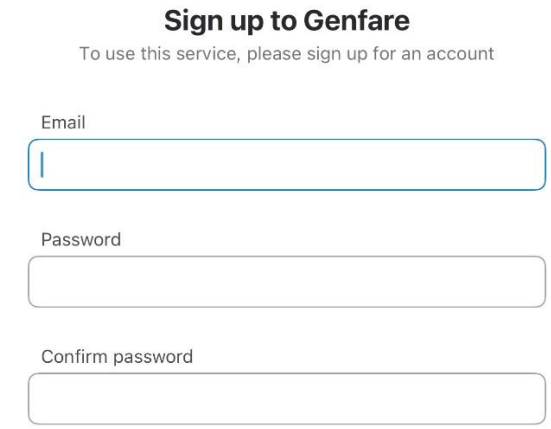
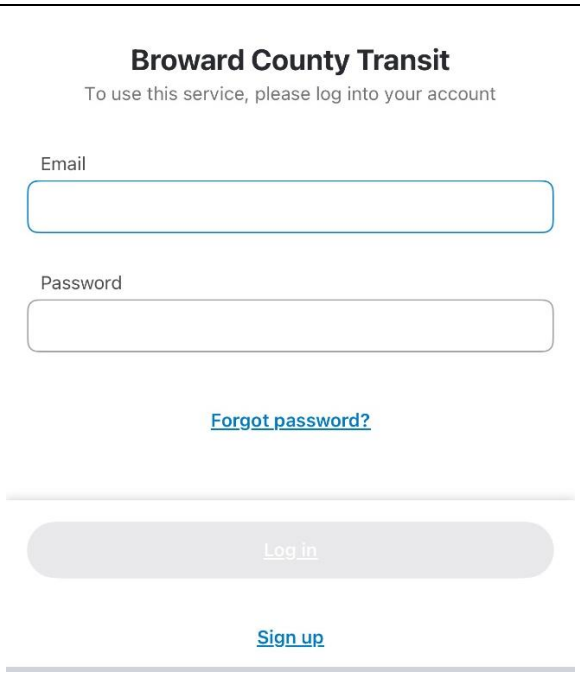
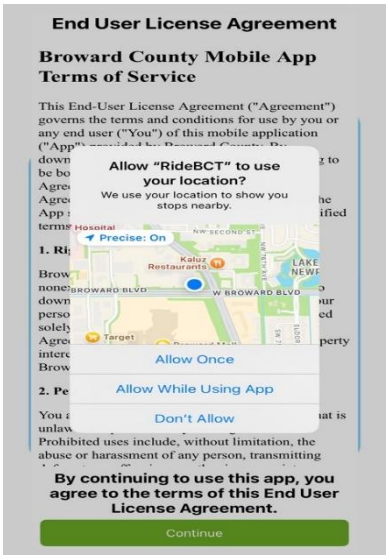
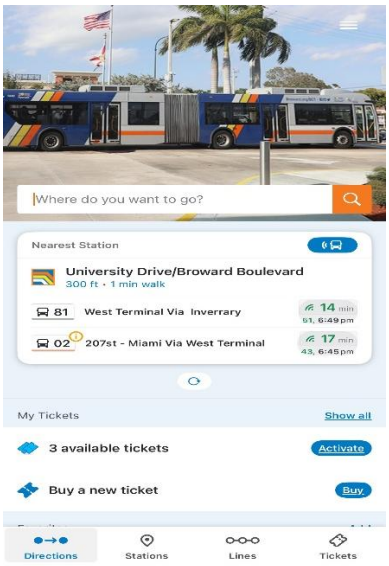
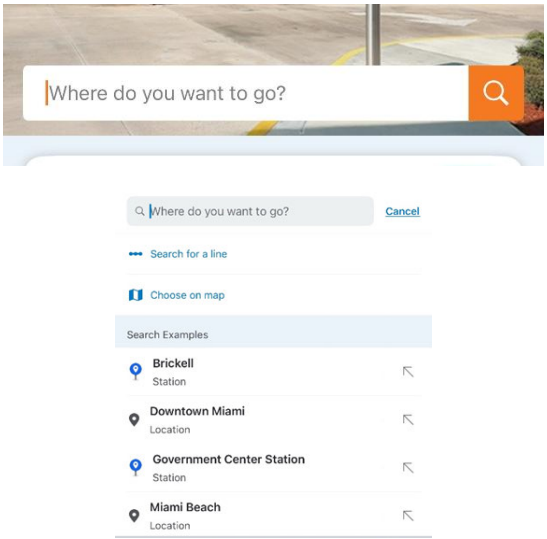
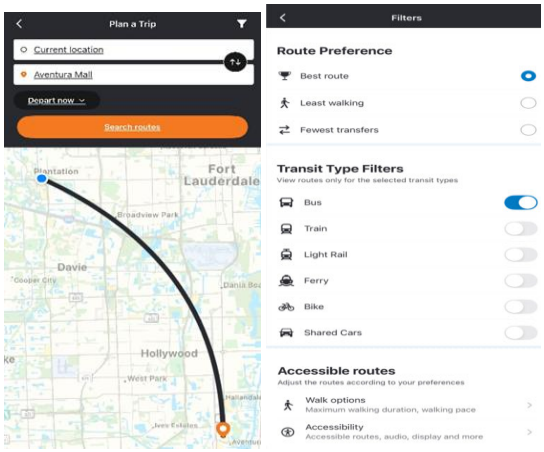
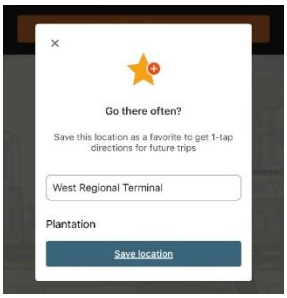
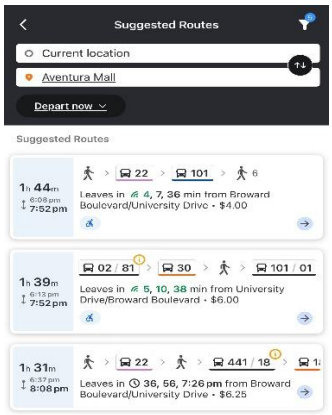
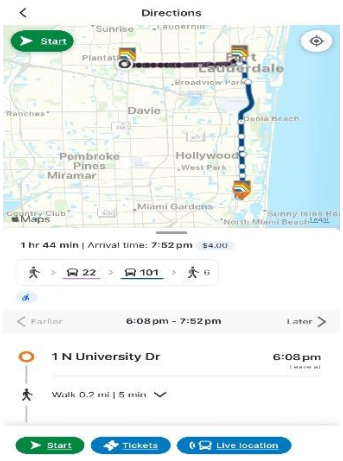
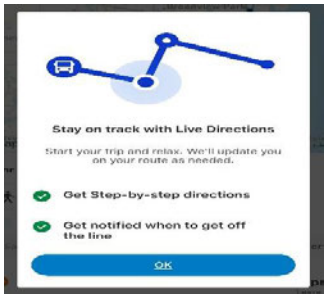
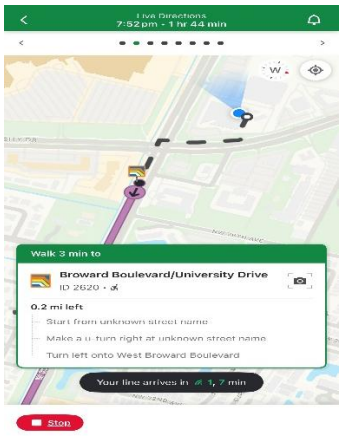
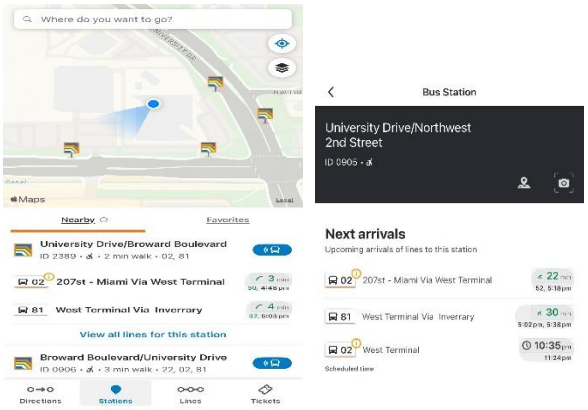
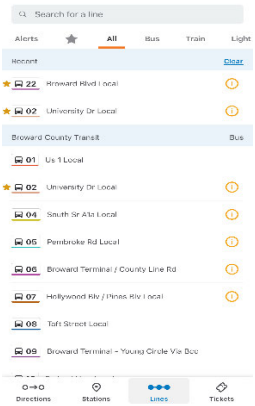
A Guide to the Broward County Mobile App – RideBCT

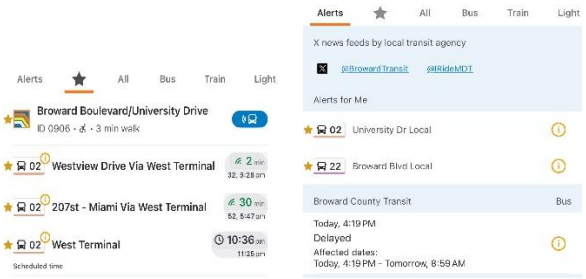
	Broward County Transit has enhanced your mobile experience by bringing trip planning, real-time bus tracking, and fare payment together in one app. The BCT Mobile Ticketing App is now RideBCT, offering a simpler and more convenient way to ride.
	Download from Apple App Store and for Android on Google Play.
	To begin, on the "**Login page**" click on Sign up button to set up your account by completing the required fields and creating your password. After that, click the "**Sign up**" button located at the bottom of the screen.
	Once account has been created, log into your account from the **Login** page. Please provide your email and password, then click the **"Log in"** button at the bottom of the screen.

<table>
<tr>
<td>
</td>
<td>Please review the Broward County Mobile App Terms of Service and indicate whether you would like to permit 'RideBCT' to access your location in order to display nearby stops.</td>
</tr>
<tr>
<td>
</td>
<td>The main screen displays an image of a Broward County Bus, along with the nearest stations and real-time bus arrival times for those stations. The My Tickets section allows you to see how many tickets are available and provides the option of purchasing a new ticket. Additionally, the Favorites feature includes addresses such as Home and Work, which will also show real-time bus arrival times for reaching these destinations from your current location.</td>
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<td>To plan a trip, please click on the search bar labeled "Where do you want to go?" on the main screen.

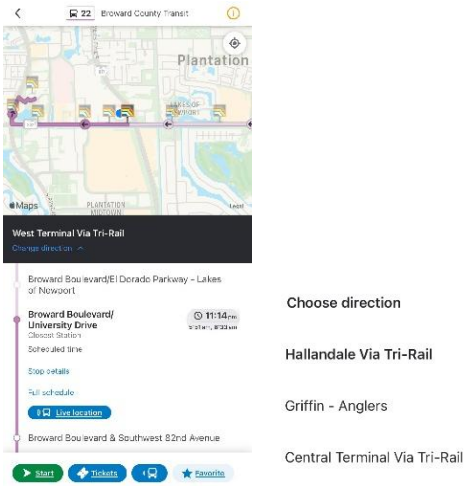
This will take you to a screen where you can enter the address of your destination.</td>
</tr>
</table>

	On the page where you confirm your current location and destination address, you can select the filter icon to choose your preferred **filter options**, including route preference, transit type filter, and accessible routes. You can indicate whether the trip is for immediate travel or for a future date by selecting options such as "**Depart Now**," "**Set Departure Time**," "**Set Arrival Time**," and "**Latest Departure**."
	If you plan a trip to the same location multiple times, an alert appears asking if you would like to save this location for quick access to directions for future trips.
	Once the details are confirmed, suggested routes will be displayed for you to choose from. These suggested routes will cover how long the trip might take, when you can expect to arrive, all the bus routes and transportation options you'll be using, real-time alerts, and the total fare cost.
	Once the route is selected further details for that route will be offered. Such as the visual map of your trip, how long the trip might take, when you can expect to arrive, all the bus routes and transportation options you'll be using, real-time alerts, and the total fare cost. At the bottom of the screen, there are three options: **Start**, which kicks off live navigation to your destination; **Tickets**, where you can check out available bus passes or buy them; and **Live Location**, which shows you the stations or stops where you'll be catching a bus during your trip.

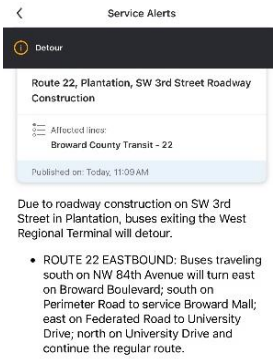
	When you hit **Start**, you'll see an alert that says we'll provide updates on your route with step-by-step directions and notifications for when to get off.
	This Live Navigation gives you step-by-step instructions to your destination. It provides detailed guidance based on where you are right now and updates automatically as you continue on your route, including both scheduled and real-time updates.
	In the **Stations** Tab, you can check out the scheduled and real-time info for bus stops close to where you are and your favorite stops. You can also zoom out to see other nearby bus stops. If you pick a specific stop, you'll get more detailed info about it, like the bus stop ID, intersection name, and the next bus arrivals. You can add this stop to your favorites.
	In the **Lines** tab, you can look up specific routes by typing in the search bar. You can choose to see all transportation options or just the ones you want, or you can scroll through the pages to find the route you're after.



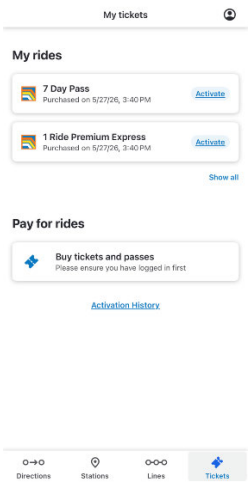
If you hit the **Star**, you'll find details about your Favorite Routes and Bus Stops. By selecting **Alerts**, you can check which Routes you've chosen to get notifications about.



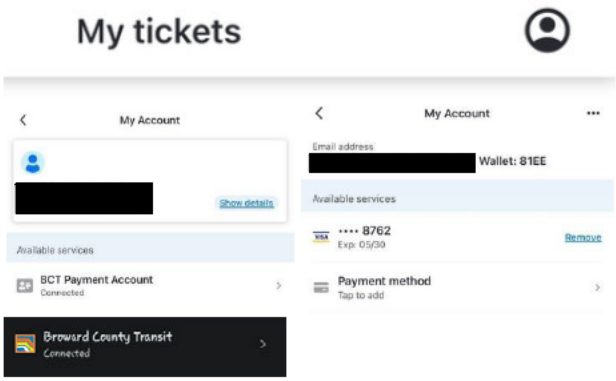
When you pick a specific route, you'll get more detailed info about it. You'll see a map of the route along with your current location. If you're close to a stop for that route, you'll get real-time info on the next bus arrivals at the nearest bus stop. You can adjust the route direction as you like.



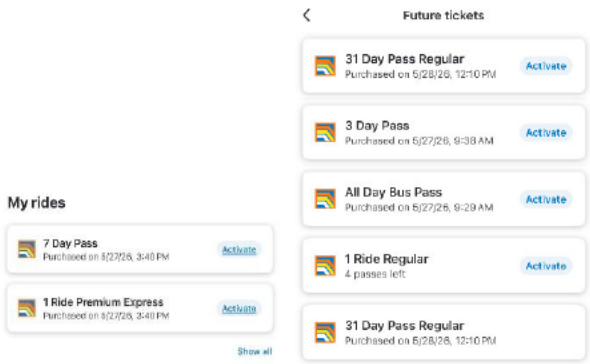
Also, if you tap the circle with the "I" in the top right corner, you can check out the **alerts** available for that route.



In the **Tickets** Tab, you can check out the Bus Passes you have in your wallet, buy more if you need them, or look at your Activation History. Also, in the top right corner, there's a person icon that will take you to your account details.



If you select the **My Account**, the person icon, your account details and payment options will display. You can select **BCT Payment Account (iOS users) or Broward County Transit for (Android users)** to review which cards are saved or add new payment method and last 4 digits of your active Wallet. You are also able to log out.

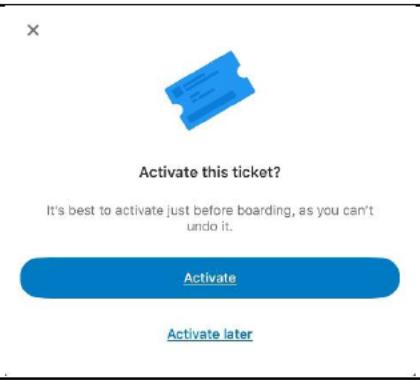


In **My rides**, you can view the bus passes available for activation. If you tap on **Show all**, you'll see every available bus pass. Just pick the one you want to activate and hit **Activate**.

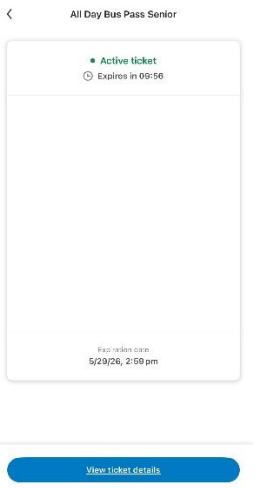


Once selected, a new window will open with the **Ticket Details** displaying the bus pass details showing the type of bus pass, pricing, if activated, expiration date and time.

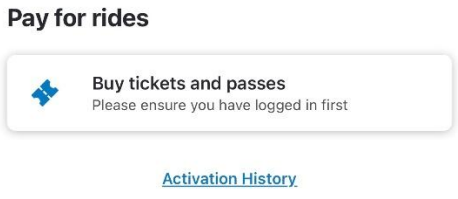
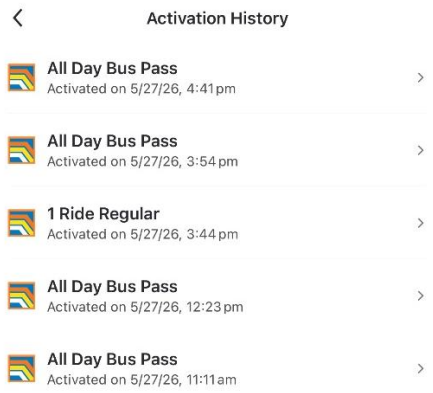
If you select the **Ticket Info** below the pass you will be able to see further details for this pass such as purchased date, time and type. Click **"Activate Ticket"** to continue activating your pass.

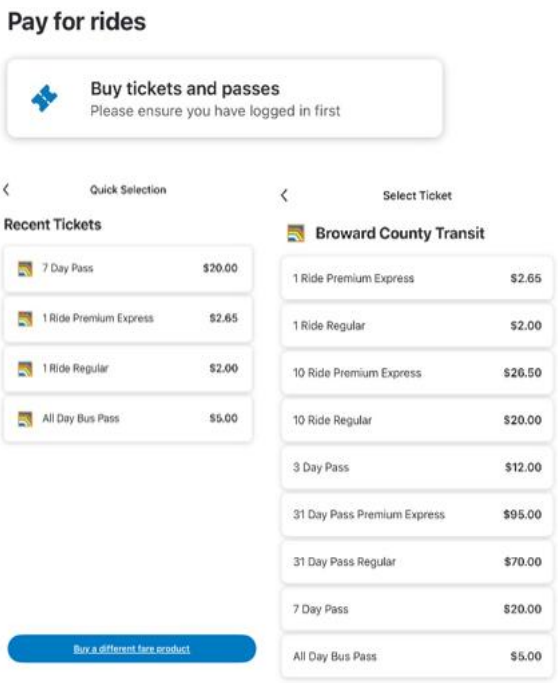


As a safeguard, the app will suggest to activate just before boarding, as you can't undo after activating it. If boarding your bus within the next 10 minutes, click **"Activate"** to continue activating your pass.

<table>
<tr>
<td>
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<td>A barcode will appear on your screen when your pass has been activated. It will also show the date and time the pass will expire.

Now your pass is activated and ready to use!</td>
</tr>
<tr>
<td></td>
<td>When boarding the bus, place your smartphone with the QR code visible on the screen over the barcode reader on the fare box. The reader will scan the code and the display will show the fare as “paid” with a green check mark.

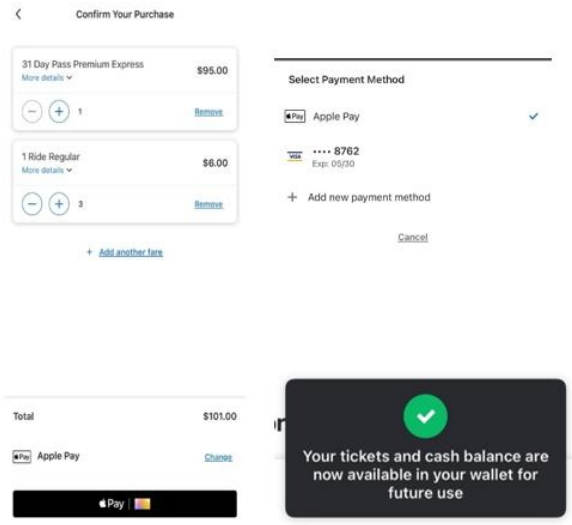
Used or expired passes will show an “X” in the display and will not be accepted as payment.</td>
</tr>
<tr>
<td>
</td>
<td>You can buy new bus passes and review your activation history under the Pay for rides section.</td>
</tr>
<tr>
<td>
</td>
<td>If you check your Activation History, you'll see a record of your bus activations.</td>
</tr>
</table>



When you click on **Buy tickets and passes** you'll be taken to your recent purchases.

If you want to choose from the **Quick Selection** list, just pick the pass you want.

If you're looking for something else, click on **Buy a different fare product** below and it will show you all the available tickets and passes for your fare type.



Once desired pass is selected, review and confirm your purchase. You can also add more quantities or different types of passes to your cart.

Once reviewed and confirmed, including the total amount, select your payment option.

A notification will appear to confirm that the transaction has been completed and that the purchased pass has been added to your available passes. You will also receive a receipt via email.

Quick Links:

Genfare Links - https://bct-prod.gfcp.io/

Customer Views of the Mobile Ticketing Profile - https://bct-prod.gfcp.io/efare/

Reduced Fare Valid Documents:

⇒ Disabled - Government Issued ID and SSI Disability Letter or Medicare Card (Verify Annually)

⇒ Youth - Government Issued ID

⇒ College - College ID or Government Issued ID and College Schedule (Verify Annually)

⇒ Senior - Government Issued ID

Customer Service Department can be reached at 954-357-8400 or via email CService@broward.org