LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP) REQUIREMENTS

LIHEAP offers qualified families an opportunity to apply online for financial assistance for electric bill payments. The program is supported by the U.S. Department of Health and Human Services, funded in Broward County by the State of Florida, and administered by the Family Success Administration Division's Community Action Agency, an agency of the Broward County Commission.

Important Reminders Before You Apply Online

- The Online Application Portal may be closed at times to permit timely processing of applications received to date. Check the portal link for availability.
- Please read all the instructions provided and gather all required documents BEFORE proceeding to the Online Application Portal. Incomplete applications will not be approved.
- Please allow up to 15 business days for processing. Do not submit an additional application while awaiting approval of your first application. In the interim, continue paying your bill and/or making payment arrangements with Florida Power & Light so that your services are not disconnected.

Eligibility Guidelines

LIHEAP POVERTY INCOME GUIDELINES*
LIHEAP eligibility is based on income and household size. Please review the current guidelines in the table below.

EFFECTIVE OCTOBER 1, 2026

People in the Household	Income Guideline
1	$33,733
2	$44,113
3	$54,493
4	$64,873
5	$75,252
6	$85,632
7	$87,578
8	$89,524
9	$91,470

Online Application Requirements:

On the last page of the online application, please notice the “Click here to upload document” button that you must click to upload documents from your local drive. To complete your online application, your documents can be scanned by using a desk scanner or by taking a picture of the documents with a phone or tablet. All scanned documents must be clear. Unclear scanned documents may cause a delay in your application process. Applications may be denied if the required documents are not received.

Required Scanned Documents:

1. Valid Government issued Photo ID, for the applicant, such as a State of Florida Broward County Driver’s License or Picture Identification.
2. Proof of Citizenship for all household members, such as a valid Government issued Photo ID or birth certificate. Household members that are not U.S. citizens may provide proof of Permanent Resident Status, or other documents to confirm they are a qualified alien.
3. Social Security Numbers for All Household Members.
4. If you receive Section 8 or Public Housing, provide a copy of your Housing Contract and Lease Amendment or Notice of Rent Change which shows your name, address, tenant payment amount, utility allowance, and the effective date of your lease/amendment; or a printout of your 50058 or 50059 form that shows your name and the amount of your Utility Allowance.
5. Valid FPL Bill.

Proof of all income received in the past 30 days for all Household Members including but not limited to:

1. Current Year Disability and/or SSI Benefits Statement.
2. Current Senior Citizens Retirement Benefits Statement.
3. Current Pay Stub (consecutive pay stubs for last 30 days of employment).
4. Current Unemployment Wage Determination Statement.
5. Current Pension Printout.
6. Current Child Support Verification Printout.
7. Current AFDC/TANF Verification Printouts.
8. Current Veteran Benefits.
9. Current Worker Compensation Benefits.
10. Bank statements and W-2 tax forms will not be accepted.

If necessary, additional documents may be required upon review of your application to determine eligibility.

Failure to include all required documents with your application will result in unavoidable delays and possible denial of your application.

You may now confirm that you have gathered all required documents to upload with your application by clicking the Online Application Portal button.